







## Committing Ourselves to Patient Centricity



Helpdesk: +91 9870318781

## Participate in the Contests

## **Who Can Participate**

Quality Managers, Clinical Department Leaders, Hospital Administrators, Infection Control Officers, Nursing Leaders, Healthcare Management Students, Social Workers, Patient Experience Team members & Others.



Submit your logo design for Patient Advisory Council (PAC) with a captivating Byline

## Guidelines

The logo should portray the collaboration between patients and providers.

Format: PDF





Competition 02 E-Poster Competition

Submit your e-poster focusing on any of the designated themes and stand a chance to win exciting rewards.

## Themes

# Benefits of Setting up Patient Advisory Council # Impact of Patient Advisory Council on Patient Experience # Impact of Patient Advisory Council on Healthcare outcomes

#### Guidelines

- Submissions open to individuals or a team of 2 members
- Posters format- portrait style orientation on a single slide.
- Use the provided template: bit.ly/Poster-Template-2023
- Format PDF under 50 MB.

#### **Evaluation Criteria**

- Theme Clarity
- Pertinence to Enhancing Quality & Safety
- Design Clear communication of Key Points
- Incorporation of Graphics, Photographs & Illustrations



# Competition 03 Jingles Competition

## What is a jingle?

It is a short, simple tune, with words, which is used to promote a program/ product or event.

## How long can the Jingle be?

It can be 30 seconds long. (MP3/MP4)
File size - **50MB** 

## Themes

# Patients' role in Patient Advisory Council (PAC) # Patients' responsibilities in PAC

## What is the purpose?

To create awareness about PAC, which aims at "Engaging patients for patient safety" and to encourage participation of stakeholders - healthcare as well as patients.





This is an opportunity to express your creativity by showcasing exemplary approaches of patient engagement around the following themes in the form of a short Skit/Drama.

## Themes

# .Leveraging Communication tools for patient safety

# Patient Engagement in Medication safety

# Patient Engagement in Discharge Process

Duration: 3min (video recording)

Medium: English (Local language subtitles permissible)



Last Date of Submission – 10th September, 2023

## All Participants will receive certificates

Winners will be acknowledged in the World Patient Safety Day Program on 17th September (10am – 12:30 pm IST).

## World Patient Safety Day 2023 Celebration

(17th September, 10am - 12:30pm)

## Agenda

**CAHO Anthem & Welcome** 

10.00 am - 10.10 am



Mr. Sameer Mehta

Vice President, CAHO, Vice Chairman, Dr. Mehta's Hospitals Chennai

10.10 am - 10.15 am



World Patient Safety Day 2023 Theme

Dr Geeta Fulari

Deputy General Manager Sankara Eye Foundation, India

## Patient Advisory Council (PAC) and the Way forward

10.15 am - 10.30 am



Dr Vijay Agarwal

President, CAHO

10.30 am- 10.40 am



**PREMS: The Patient Engagement Tool** 

Dr. Lallu Joseph

Secretary General, CAHO Assoc GS & Quality Manager, CMC Vellore

10.40 am - 10.50 am



Patient is a Customer

#### Mr. Som Mittal

Chairperson,

Patients For Patient Safety Foundation (PFPSF)

#### **Chief Guest Address**

10.50 am- 11.15 am



#### Mr.Kris Gopalakrishna

Co Founder and Former Vice Chairman Infosys

- Launch of Patient Advisory Council council & Release of White paper
- Prize Distribution WPSD Contest Winners

## **Experience Sharing of PAC**

11.15 am - 11.30 am



#### Dr. Anuradha Pichumani

Chairperson, Quality Professionals Division CAHO ED, Sree Renga Hospital Chengalpattu (TN)



Mr. Gaurav Loria

Group Chief Quality Officer & Head Operations Vice President, Apollo Hospitals



#### Mrs. Gracy Mathai

Kerala State Chairperson, CAHO CEO, Baby Memorial Hospital Calicut

## 11.30 am - 12:00pm

# Panel Discussion: Have we really empowered our patients through their rights and responsibilities?

## Moderator



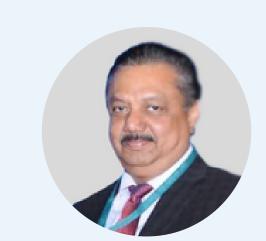
Mrs. Nadira Chaturvedi

Co-Chairperson,
Patients for Patient Safety Foundation (PFPSF)

## **Panelists**



Dr. Alexander Thomas
Founder President & Patron, CAHO
President, AHPI



Dr. Nagendra Swamy S C
Patron, CAHO
Founder Chairman,
Medisync Health Management Services



Dr. Shweta Prabhakar

North Zone Chairperson, CAHO
Head Quality & Patient Safety
and Academics
Fortis Hospital Mohali



Dr. Amitha Marla
Director Administration
A J Institute of Medical Sciences,
Mangalore



Mr. Ashok Kunnapareddy CEO, Lean Healthcare Initiatives

12.00 pm -12: 20 pm

12.20 pm - 12:25 pm

**Skits: Patient Engagement** 

Pledge for Patient Safety and Engagement

12.25 pm - 12:30 pm



Vote of Thanks

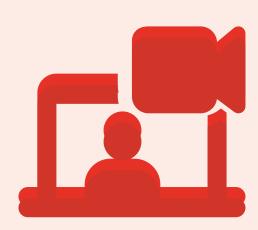
Dr. Umashankar Raju

GM - Quality,
Apollo Hospitals Enterprises Ltd.



To be a part of the festivities at Ramaiah Medical College, Bangalore. **REGISTER** your attendance here -

bit.ly/Physical-WPSD-2023



If you're planning to participate VIRTUALLY, kindly SIGN UP using the link below -

bit.ly/WorldPatientSafetyDay2023Celebrations